

Delta Remote Jobs – Live Chat Agent (Flexible Opportunities)

Description

- *Delta Remote Jobs – Live Chat Agent (Flexible Opportunities) for Delta Airlines**
- *Job Summary:**

Job Type: Part-Time

Salary: Competitive Hourly Rate

Working Hours: Under 4 Hours per Day

Company: Delta Airlines

Location: Only State Location

Benefits: Health Insurance, Dental Insurance, Paid Training, Paid Vacations, Employee Discounts, Retirement Plans, Flexible Scheduling

Description

Delta Airlines is seeking enthusiastic and customer-focused individuals to join our team as Live Chat Agents. This remote part-time position offers flexibility and the opportunity to work for one of the most respected airlines in the world. As a Live Chat Agent, you will be responsible for providing exceptional customer service through our online chat platform, assisting customers with their inquiries, and ensuring a seamless travel experience.

In this role, you'll be communicating with customers to resolve their issues, answer questions, and provide information about our services. With comprehensive paid training and continuous support, we ensure you are well-prepared to assist our customers effectively. Our ideal candidate is a self-motivated individual with excellent communication skills and a passion for helping others.

Requirements

1. A high school diploma or equivalent.
2. Strong communication skills, both written and verbal.
3. Ability to work under 4 hours per day, with flexible scheduling.
4. Prior customer service experience is preferred.
5. Basic computer skills and familiarity with online chat platforms.
6. Ability to multitask and work in a fast-paced environment.
7. Must be located in the specified state and have a reliable internet connection.

Hiring organization

Delta

Employment Type

Full-time

Job Location

Remote work from: United States; Canada; Great Britain

Base Salary

\$ 27 - \$ 40

Valid through

31.01.2025

Date posted

March 12, 2025

Responsibilities

1. Respond promptly and professionally to customer inquiries via the live chat system.
2. Provide accurate information about Delta Airlines services and policies.
3. Assist customers in resolving issues and navigating the Delta Airlines website.
4. Document and log all customer interactions for tracking and reporting purposes.
5. Escalate complex issues to higher support levels as necessary.
6. Maintain a high level of customer satisfaction through effective communication and problem-solving skills.
7. Participate in training sessions and stay updated on new services, policies, and procedures.

Benefits

- Comprehensive Health Insurance
- Dental Insurance
- Paid Training Programs
- Paid Vacations
- Employee Discounts on flights and other services
- Retirement Savings Plans
- Flexible Work Schedules

Educational Qualifications

- High school diploma or equivalent required.
- Additional certifications or coursework in customer service or a related field is a plus.

Experience

- Minimum of 1 year of customer service experience, preferably in a call center or remote support role.
- Experience in the airline industry is an advantage but not mandatory.

Company Overview

Delta Airlines is one of the largest global airlines, known for its exceptional service and dedication to customer satisfaction. With a fleet that spans the globe and a team committed to excellence, Delta Airlines provides a top-notch flying experience for millions of passengers each year.

Joining Delta Airlines means being part of a vibrant and dynamic team that values

diversity, innovation, and growth. We are committed to empowering our employees through continuous learning and development opportunities, fostering a supportive and inclusive work environment.

If you are passionate about delivering outstanding customer service and looking for a flexible, rewarding remote opportunity, we encourage you to apply for the Live Chat Agent position at Delta Airlines. Become a part of our dedicated team and help us reach new heights in customer satisfaction.

Apply For This Job